## FRITZ HANSEN A/S

LOGISTIC MANAGER, KOREA

Job title: Reporting line:

Date:

Logistic Manager, Korea (LM-Korea)

Head of Korea

## **Objectives:**

The LM is the person in charge of distribution of products in a supply chain and integral to the process of making sure customers receive their products. The LM must follow Fritz Hansen's guidelines as a final provider of products to our business partners and end users:

- Take an interest, our end-users deserve your full attention
- Take the initiative and cooperation
- Take responsibility to ensure that all supply chain processes are operating smoothly

The LM is responsible for the following daily activities:

- Arrangement and completion of deliveries to end-users: Doing the best in the process of
  providing our products to end users and keep seeking ways to improve end users'
  satisfaction. The end user is always the focus in Logistics.
- Warehouse and stock management: Managing samples and claim return products and support stock order planning. Spending ample time managing and keeping organized records of the inventory.
- <u>Management of outsourcing warehouse and/or logistic company:</u> Collaborating with outsourcing warehouse and/or logistic company to make sure that all processes are in order. Being quick to respond with outsourcing warehouse and/or logistic company if any problem does happen.
- Outsourcing transportation company and/or private truck driver management: Plan, schedule, and manage products to be delivered on time to end-users. This requires great skills to communicate with the Outsourcing Transportation company and/or private truck driver.
- <u>Showroom/Lounge product display assistance:</u> Carrying and assembling product when displaying product in showroom/lounge.
- Event, pop-up, exhibition product delivery, assembly and display assistance: Make sure to be updated on our product for safe delivery and assembling it well. And you also need to be interested in event and pop-up to promote our products.
- Product Loan assistance: Carrying and assembling products when lending them.

## Competences needed:

- Experience in Logistic position
- Able to work independently but with the ability to be a strong team player
- Structured and detailed, persistent, and organized
- Flexible in terms of assignments and workloads when required
- Capable of managing multiple ongoing tasks simultaneously
- Must have a driver's license with fluent driving experience
- Strong physical
- Handy with furniture assembly tools
- Service-minded and customer-oriented